

HISABONLINE / TECHNOLOGY WHITE PAPER

QuickBooks Point of Sale 18.0

Feature White Paper

Retail capabilities, operational value
and legacy-platform considerations



SALES



INVENTORY



INSIGHT

LEGACY PRODUCT EDITION

Prepared by HisabOnline |
Independent feature review. Not an Intuit publication.

01 / EXECUTIVE PERSPECTIVE

A connected view of retail

Understand what version 18.0 was designed to do, and what an existing deployment needs today.

Purpose of this paper

This paper introduces the main feature areas of QuickBooks Desktop Point of Sale 18.0 for retail owners, managers and implementation teams. It is a practical reference for evaluating an existing installation, documenting business needs and planning continuity.

Read the feature story in context

QuickBooks Desktop Point of Sale is a discontinued product family. Intuit ended POS line and its connected services on 3 October 2023.

The business case

A useful retail system should help your team record sales consistently, understand stock movements and turn daily activity into information you can review. The quality of the outcome depends on disciplined item setup, trained users and regular reconciliation.

Retail feature overview	03
Edition and deployment considerations	04
Accounting integration and daily controls	05
Lifecycle, continuity and transition	06
Evaluation checklist and source notes	07

02 / FEATURE OVERVIEW

From checkout to stock visibility

Historical feature areas documented for version 18.0. Confirm the installed edition before relying on a capability.

FEATURE AREA	WHAT IT SUPPORTS	WHY IT MATTERS
Checkout & customers	Record retail sales and review customer information, balances and available credit. [2]	A more informed checkout conversation.
Inventory structure	Departments, item records, vendors and multiple price levels. [1]	A consistent catalogue for staff and reporting.
Replenishment & orders	Reorder points, purchase orders, layaways, sales orders and serial/UPC tracking; advanced availability varies by edition. [2]	A basis for ordering and fulfilling demand.
Sales & inventory reporting	Review selling performance, customer activity and stock information. [2]	Evidence for purchasing and merchandising decisions.
Multi-store operations	Headquarters purchasing, stock transfers, store quantities and consolidated reporting. Multi-Store edition. [1]	A coordinated view across locations.

Use reports to ask better questions

Which items sell consistently? Where are returns concentrated? Which slow-moving products need attention? Review exceptions with your team before changing purchasing or prices.

Feature benefits are HisabOnline analysis, not measured performance claims. No speed, profitability or return-on-investment guarantee is implied.

03 / EDITIONS & ENVIRONMENT

Match the scope to the installation

The historical product levels were Basic, Pro and Multi-Store. Feature availability and licensing must be checked against the actual system. [1, 5]

PRODUCT LEVEL	EVALUATION FOCUS
Basic	Validate the essential checkout, customer and inventory workflows your store actually uses.
Pro	Confirm advanced ordering, tracking and reporting requirements against the installed product and in-product Help.
Multi-Store	Review headquarters responsibilities, remote-store data exchange and cross-location stock controls. [1]

Workstations and hardware

The documented desktop model uses a server workstation for company data and networked clients. Concurrent use requires the appropriate user licences. [1] For an existing site, map the server, clients, printers, scanners and connection paths before changing anything.

Compatibility is a validation task

Do not treat an old system-requirements list as approval for a modern Windows release. Test your exact operating system, peripherals, network and accounting connection in a controlled environment before committing to a change.

Deployment review

Record the edition, release, licence, workstation count and hardware models. Confirm activation and recovery options before reinstalling. A feature list alone does not establish hosting rights or permission to share software access; review the applicable terms. [5]

04 / ACCOUNTING & CONTROLS

Connect operations with accounting

POS and accounting have different responsibilities. A connection can reduce duplicate work, but reconciliation remains essential.

Historical Financial Exchange

Version 18.0 was designed to exchange retail activity with compatible QuickBooks Desktop financial software. Accounting was a separate product. The contemporary brochure names Pro, Premier and Enterprise versions 2015-2018.

1. RECORD

Retail activity

2. EXCHANGE

Mapped transactions

3. RECONCILE

Accounting totals

Before the first exchange

Agree who owns item setup, account mapping and corrections. Use a backup and a controlled test to confirm the intended posting behaviour. Document the starting balances and the period covered so that your team can identify duplicated or missing activity.

At daily close

Compare POS sales and tender totals with cash counts and the independent payment records. Check exchange messages and investigate differences before posting manual adjustments. Keep a simple exception log with an owner and resolution date.

Payments are a separate decision

Recording a payment method is different from processing a bank-card transaction. Historical Intuit POS Payments is discontinued. Confirm any independent terminal and reconciliation process separately.

Conceptual workflow. Controls are HisabOnline recommendations.

05 / **LIFECYCLE & CONTINUITY**

Protect continuity before change

Plan around a legacy application with documented dependencies and a tested route to recover or transition.

Connected services are no longer a current feature

Intuit lists POS Payments, Gift Card Service, Mobile Sync, Intuit Exchange, Webgility ecommerce integration, live support and Vendor Lookup among the discontinued services.

Maintain a recovery plan

Keep dated backups in more than one secure location, including a copy separated from the working computer. Test a restore in a safe environment and document what was recovered. Assign someone to check backup results rather than assuming a scheduled task succeeded.

Control access and dependencies

Use named accounts where available and restrict access to the people who need it. Maintain supported protection around the environment, protect remote access, and record who is authorised to change settings. Ask your IT provider to assess the risks of continued operation.

Prepare a transition deliberately

List the data you need to retain, including products, customers, vendors, historical reports and open balances. Test imports into any proposed replacement, compare totals and keep an accessible archive. Confirm the handling of transaction history; migration tools may transfer lists without transferring every historical record. [4]

HisabOnline planning approach

Assess the current system, define the required outcome, agree a written scope and validate the result. Any assessment, training, migration or support service should be described in a separate proposal. This paper does not promise service restoration or vendor-backed support.

06 / DECISION CHECKLIST

A practical review framework

Use these questions to turn a feature discussion into a clear, documented decision.

REVIEW AREA	QUESTION TO RESOLVE
Business fit	Which sales, stock and reporting workflows are essential?
Product & rights	Which edition and release are installed?
Integration	Does a test exchange reconcile with your accounting records?
Continuity	Can you restore a backup and recover critical retail records?
Transition	What data must be retained, and how will cutover be verified?

Sources and publication notes

- [1] [Intuit - Point of Sale Desktop 18.0 User Guide](#)
- [2] [QuickBooks Desktop POS 18.0 product brochure \(TouchSuite archive\)](#)
- [3] [Intuit - QuickBooks Desktop Point of Sale discontinuation](#)
- [4] [Intuit - Discontinuation FAQs](#)
- [5] [Intuit - POS 18.0 Terms of Service](#)

Historical documentation describes original product behaviour; current lifecycle notices govern service availability. Feature details can vary by edition, release and configuration. Recommendations are HisabOnline editorial guidance.

Published by HisabOnline. QuickBooks and Intuit are trademarks of Intuit Inc. HisabOnline is the publisher of this independent paper; no Intuit endorsement is implied. Version 1.0.